

Pittsburgh City Housing Authority

OVERVIEW

The Housing Authority of the City of Pittsburgh (HACP) is proud of the role it has as the premier provider of affordable and safe housing in the City of Pittsburgh for more than half a century. The organization provides numerous services to residents to help them achieve the goal of self-sufficiency, however, their primary service remains to supply safe and affordable housing.

CHALLENGES

The organization needed assistance with with injury frequency, injury severity, Transitional Return to Work and an overall safety culture change. Our focus encompassed all aspects of the Synergy/SOS Safety Solutions programs.

SOLUTIONS

Our team diligently worked hand-in-hand with the Housing Authority to create a heightened safety culture with a focus on getting injured workers back to work. This is done through attentive claims handling, our loss prevention safety audits designed to proactively eliminate/reduce hazards and our Injury Review Process (IRP). Annual safety awareness training is also an ongoing tool to keep their employees safe on the job.

RESULTS

- 67% decrease in incurred cost
- 14% decrease in average claim cost
- 100% commitment to transitional return to work



"Safety is very important to us and that's why we look to Synergy. Synergy is apart of the family."

Caster D. Binion
Executive Director