

Cross Keys Village

The Brethren Home Community

OVERVIEW

The Brethren Home Community is one of the the largest stand-alone nonprofit Continuing Care Retirement Communities in the country. The well-established senior living community is dedicated to enriching the lives of older adults.

CHALLENGES

Cross Keys Village started with Synergy in 2010. The organization needed help controlling claims, and creating a culture of safety. Their main focus was to heighten safety awareness throughout the entire facility.

SOLUTIONS

As Synergy worked with supervisors and management, safety awareness heightened, and the modification rate and premium decreased. Through training, monthly visits, and advising injured workers about safer techniques to avoid future injuries, the team is safer, and more productive.

RESULTS

- 78% decrease in incurred
- 75% decrease in average claim cost
- 100% commitment to transitional return to work



We've seen a big decrease in our safety costs and our workers' comp costs which has really helped us have success in our business.

Christy B.
Benefits/Risk Manager