

# CROSS KEYS VILLAGE

## The Brethren Home Community

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### CROSS KEYS VILLAGE

The Brethren Home Community is one of the the largest stand-alone nonprofit Continuing Care Retirement Communities in the country. The well-established senior living community is dedicated to enriching the lives of older adults.

### BEFORE SYNERGY COMP

Cross Keys Village started with Synergy in 2010. The organization needed help controlling claims, and creating a culture of safety. Their main focus was to heighten safety awareness throughout the entire facility.

### WITH SYNERGY COMP

As Synergy worked with supervisors and management, safety awareness heightened, and the modification rate and premium decreased. Through training, monthly visits, and advising injured workers about safer techniques to avoid future injuries, the team is safer, and more productive.

### 2009 PRE SYNERGY

INCURRED COST	\$491,317
AVERAGE CLAIM COST	\$9,381
EXPERIENCE MOD	1.182

### 2018 WITH SYNERGY\*

INCURRED COST	\$135,799
AVERAGE CLAIM COST	\$2,929
EXPERIENCE MOD	.926

### IMPACT

INCURRED COST	72% Decrease
AVERAGE CLAIM COST	69% Decrease
EXPERIENCE MOD	22% Decrease



WATCH HOW SYNERGY PERFORMED

[synergyinsurance.com/video-testimonials/](https://www.synergyinsurance.com/video-testimonials/)

\*With Synergy Data as of 6/29/2018



**CHRISTY BECKNER**  
BENEFITS/RISK MANAGER

CROSS KEYS VILLAGE  
The Brethren Home  
Community

*"I appreciate the team effort that we have with handling safety in our facility, on our grounds as well as handling the workers' comp claims when they happen. We've seen a big decrease in our safety costs and our workers' comp costs which has really helped us have success in our business."*